CORPORATE PARTICIPANTS

Mark Okerstrom  Expedia, Inc. - CFO

CONFERENCE CALL PARTICIPANTS

Doug Anmuth  JPMorgan - Analyst

PRESENTATION

Doug Anmuth  JPMorgan - Analyst

My name is Doug Anmuth, Internet Analyst at JPMorgan. It’s our pleasure to have Expedia with us today, Mark Okerstrom, CFO. Mark joined Expedia in 2006. He was the Senior Vice President of Corporate Development, also worked on corporate strategic planning and M&A globally. Prior to Expedia he worked at Bain & Company here in Boston and also in San Francisco. So, let’s get started. Welcome, Mark.

Mark Okerstrom  Expedia, Inc. - CFO

Thank you very much. It’s good to be here.

QUESTIONS AND ANSWERS

Doug Anmuth  JPMorgan - Analyst

So, it’s sort of a common question, we asked TripAdvisor as well this morning. We wanted to get your view on the couple of bigger trends happening in the sector, the impact of Google’s desktop slowdown, what that means for your business now and sort of going forward and then your view on just how much more competitive the online travel space has become if you feel that way?

Mark Okerstrom  Expedia, Inc. - CFO

Sure. I think in terms of Google’s desktop slowdown there’s a few things happening there. Obviously the shift to mobile is a big factor. That’s something that we’ve seen coming for awhile. I think a lot of people saw it coming for awhile. It’s happened probably a little bit quicker than everyone else expected but we feel in a good position with our mobile apps, our mobile web experience is getting better and better and we are moving to responsive design across the majority of our brands. The metrics we’ve seen so far are looking pretty good. We feel in a decent spot to capture what we would hope to be disproportionate share as things move to mobile.

I think the other thing that’s happened, particularly in the travel space for Google is that they have been losing overall search share to metasearch players and other players. We’ve certainly seen Trivago’s growth rates in Europe, pretty impressive. We were fortunate enough to bring Trivago into the family. TripAdvisor continues to do well and KAYAK in the US and generally for us we have found that metasearch has been a good channel for us. And something we’re very happy to participate more so in. So, if that shift continues, that’s a good thing for us as well.

Then with respect to that core desktop search experience on Google, we’ve been in a position for the last 1.5 years, two years, I think you’ve seen it in a more pronounced way for brand Expedia over the course of the last few quarters where we’re actually getting better and better at paid search in the desktop environment as well. And so we’re starting to take more and more share in that. So, to the extent that overall channel is flat or declining or growing much more slowly, as long as we keep getting better and taking a disproportionate share, then we don’t feel that impact.
Doug Anmuth - JPMorgan - Analyst

Is there a way to quantify that improvement that you've seen on paid search? Obviously as you've done the platform rebuild, conversion rates are up, you're able to spend more of course on search. If you think about the gap that you had a couple of years ago on search, how much have you closed of that now?

Mark Okerstrom - Expedia, Inc. - CFO

I think the best way to get a view on that is to take a look across any selection of paid search terms, pick a number of European cities, a number of US cities, and see where we show up versus Booking.com who is really best in class. If you go into any European city you'll find them in position number one generally. And you'll find Hotels.com or Expedia in generally positions four or five, sometimes a little bit higher. The difference between position four or five and position one in Google is multiples of volume. So, we feel like we've got a long way to go on that opportunity. Again, as our sites improve, as conversion improves, as our just paid search campaigns and internal processes get better, we'll be able to increasingly penetrate into that opportunity.

Doug Anmuth - JPMorgan - Analyst

Okay. So, let's talk a little bit about Hotwire. This is a business which obviously has been around for a long time but maybe not something that investors think about on a quarter to quarter basis quite as much.

Mark Okerstrom - Expedia, Inc. - CFO

Until you call it out.

Doug Anmuth - JPMorgan - Analyst

They probably are now a little bit more. So, maybe you can walk us through in a little bit more detail the challenges that you've seen in Hotwire recently and also take us through the economics there. We think about this and it's an estimate of course, but as a business that's doing around $450 million, maybe $500 million in revenue and you're sort of calling out what looks like a $20 million to $30 million hit to EBITDA. So, maybe you can help shape that and give us a sense of whether that's somewhat accurate?

Mark Okerstrom - Expedia, Inc. - CFO

Sure. So, Hotwire is our deep discount business predominantly hotel and car, certainly some air. They do very well in times when there is excess capacity in whatever they're selling. It's a great spot for suppliers, car suppliers, hotel suppliers, air suppliers to get rid of last minute inventory essentially. And they also have a very price sensitive consumer and as you might expect.

So, what we saw in Q1 and the rationale for us taking down our forecast and the impact we're expecting to see for the full year was really based on two factors. One was a factor that started really at the end of 2012 that we called out which was that there was compression in the car rental space in the US. It started with super storm Sandy where there were estimates of 250,000 cars that were essentially taken out of the fleets and given to insurance companies to replace cars on a longer-term basis. We saw that. We knew that.

At the same time our years of experience in the car rental industry suggested to us that in Q1 the rental car companies began to fleet up. They began to fleet up so that they would be ready for the peak leisure travel season beginning at the end of Q2 and into Q3 and that's something that's been tried and true over the years and surprisingly for us anyways it's something that didn't happen. There has been a fair bit of consolidation in that space as we all know. It's really the first time we saw coordinated action, whether truly coordinated, at least it was simultaneous action to keep capacity constrained. That's something that disproportionately hurts the Opaque business because again they don't get the great rates and...
inventory. It’s something that hurt Hotwire and that was a material factor for their results in Q1 and again is something that we don’t -- we’re not forecasting to improve throughout the year.

That said you can draw parallels between the car rental industry in the US and what we’ve seen in the air space, the air industry, consolidation, coordinated action, take capacity or constrained capacity and push up price. We don’t think that over the long-term this industry is going to have the exact same characteristics as air. Barriers to entry are lower, it’s easier for people to get access to airport rentals, particularly with more off airport facilities. We see it easier for European players like Sixt in Europe to come into Europe or come into the US. It’s something we’re helping them do. So, we still feel good about the business over the medium to long-term but there is some short-term pressure and we called that out.

The other factor that impacted Hotwire which again was something that was very difficult to predict was that at the end of 2012 Priceline launched something called Express Deals. It was a new opaque business that was essentially exactly the same as Hotwire’s product and that is something that is popular with consumers, especially the price sensitive consumer.

That’s a product where you can see the price but you can’t see the hotel. Generally the booking windows on that are very short. So, in-quarter activity. You can generally produce in-quarter revenue. And the consumers again are very price sensitive and very reactive to direct price messaging and discounting. As we move through the first quarter we saw Priceline get significantly more aggressive with their advertising, significantly more aggressive with their discounting, and that was at a time where Hotwire wasn’t being particularly aggressive and so it was a pretty immediate impact to us and we’re essentially assuming that that doesn’t improve going forward throughout the year.

The Hotwire team, this isn’t their first rodeo. They have the same levers available to them and they’re working very hard to improve the situation. But nonetheless we thought it prudent to share with people what was happening as we worked through it.

Doug Anmuth - JPMorgan - Analyst
Just to be clear on the car rental side of things, you felt the impact really since Sandy but in 4Q it was not as pronounced really as what you saw in the first quarter?

Mark Okerstrom - Expedia, Inc. - CFO
What we were expecting was a similar supply situation or at least a similar improvement to overall fleet levels that we had seen in Q1 year after year after year and we didn’t see that. We didn’t see the up fleeting.

Doug Anmuth - JPMorgan - Analyst
So, let’s shift gears a little bit, talk about Trivago. Maybe you can talk about that for a minute or two? Maybe it’s a business that people may not be quite as familiar with here. Obviously you talked about it more on the call here, it will essentially fill in some of the EBITDA that maybe you’ll lose from the Hotwire side over the next nine months or so. But how do you plan to leverage this asset, how you’re building it out more here in the US? We’re starting to see certainly more ads on television.

Mark Okerstrom - Expedia, Inc. - CFO
Great.

Doug Anmuth - JPMorgan - Analyst
In the very recent days. Maybe you can talk about that?
Mark Okerstrom - Expedia, Inc. - CFO

Sure. So, Trivago is a pure hotel metasearch player. They’re based in Europe. They are now I think the most recognized travel brand in four of the five largest travel markets in Europe. They have been growing pretty aggressively over the course of particularly the last four years, doubling revenue every year for the last four years. Their business model is really based upon building a very strong brand offline with great television advertisements that they track the performance of very analytically and when they find something that works they invest aggressively.

They’ve done this formula repeatedly in Spain and Italy. They started in Germany, in the UK, and France, and they’re expanding globally. You’ve seen them in the US. They’re also aggressively expanding in Canada, Australia, and other markets around the world. It’s one of the rare opportunities we’ve seen in this industry over the course of the last five years where you’ve really seen a new global brand emerge and get traction so quickly and be able to replicate their model with global expansion again and again and again. So, we’re pretty excited to have them as part of the family.

Doug Anmuth - JPMorgan - Analyst

How does the financial impact work this year? Maybe you can walk us through that? There's more upfront spending around Trivago basically in the calendar and sort of how that plays out as you go into the back half?

Mark Okerstrom - Expedia, Inc. - CFO

If you looked at the seasonality of the Trivago business in a mature market it would look not dissimilar to the seasonality of TripAdvisor. Not dissimilar to the seasonality of our gross bookings profile which is different from the seasonality of our core transaction business where we recognize business has stayed. So, generally Trivago is a less seasonal business from a revenue and EBITDA perspective in steady state.

However, Trivago's model again is to build a brand presence in these markets that it goes into through predominantly offline advertising. So, as it’s in growth mode you see the investments it’s making in the first part of the year and generally the back part of the year is where you see the EBITDA come in. As a result, Trivago’s EBITDA is really, their growth is all in the back half of the year essentially and Trivago is replacing EBITDA for Hotwire which is a little bit more balanced. So, when you do that math, that does put some incremental pressure on Q2.

Doug Anmuth - JPMorgan - Analyst

Okay. Let’s talk about margins. Clearly just talking about Hotwire and Trivago and the impact there in terms of overall profitability. Maybe step out a little bit and think about the sort of other OTA players in the space? Priceline, for example, let’s call it mid-40s plus kind of EBITDA margins. You guys are sort of lower 20s let’s say. Clearly there’s a view out here that there’s real room for margin improvement, but also it does feel like there’s a more competitive environment. Clearly you need to spend a lot more on sales and marketing which is not new but it’s sort of continuing maybe a little bit heightened now. How do you think about the potential to expand margins in the near and the sort of longer-term?

Mark Okerstrom - Expedia, Inc. - CFO

Sure. We’ve given guidance on the fact that we do expect to be able to expand EBITDA margins, leverage coming from cost of sales and G&A and technology and content in line with our slower than revenue and being able to invest the leverage we find in these other categories into sales and marketing and deliver a fairly balanced growth profile going forward. That hasn’t changed.

The optics on it and the timing of that has been impacted by a couple of things for us. One is the VIA Travel acquisition obviously shaped our P&L a little more differently than certainly we were anticipating before that acquisition came into play. Trivago is another factor of that. And then quite honestly we have been pleasantly surprised by the progress we’ve seen at brand Expedia. Pretty consistent acceleration in room night growth, Q1 was no exception. And when you see those types of returns on hotel first you start to see good results on air and packages. It causes you to be a little bit more bullish in bringing some of the timelines in on some of those technology investments.
And then the other side of that is that conversion improves. And when conversion improves, you can invest more in sales and marketing and drive more bottom line growth and you can invest more to bring new customers into the new Expedia website, have them try the product with the hope they'll come back again through a cheaper channel later. So, that has changed the near-term dynamics of our P&L, but our long-term trajectory remains still the target and that's what we're shooting for.

Now, when you compare the numbers at Priceline versus the numbers at Expedia, you've got to essentially look at those businesses on a like for like basis which of course you can't do and on a like for like basis they don't have a global OTA. They don't have a full service global OTA. No one does. In fact, Expedia is really the only one left. That's a pretty heavy business from an infrastructure standpoint. It's also very heavy in air. They don't have Egencia, the fifth largest corporate travel business.

What they do have is the equivalent of Hotwire and Hotels.com and CarRentals.com and possibly eLong and Agoda. And they've got all of the scale of their hotel business sitting on top of that infrastructure. So, when we look at our comparable businesses and we look at the potential of Hotels.com, Hotwire, eLong, CarRentals.com, we say -- Listen, those are businesses that are subscale that we are now in a position to really take advantage of and we view that as a very attractive opportunity. Then on the other said we view the opportunity of Expedia which, yes, it has a different margin profile as does Egencia. It has also very attractive opportunities where in those two cases there are very few direct competitors.

Doug Anmuth - JPMorgan - Analyst

I've got more but definitely feel free to line up at the mics or raise your hand if you have questions and we'll work those in. Also, the iPad app. Don't forget. Okay. ETP. Currently 25,000 hotels. I think about half of them are live. Can you talk about how the rollout is going, how you think about the timing here? Because obviously that's critical as it relates to your cash flow dynamics and the investment there over time.

Mark Okerstrom - Expedia, Inc. - CFO

Yes. As you can tell we're taking a pretty measured approach to rolling it out. We're very happy with what we see so far both in terms of the benefits that our hotel partners are seeing and we released some information about participating hotels seeing a 500 basis point increase in room night growth. We've also released information about average booking values and the benefits that hoteliers see there.

Then on the consumer side we see conversion benefits. We see consumers really liking having the choice. So, what we see are very positive indicators that this is a great thing for our business and really what's gating the rollout is a man power issue, an operational issue of making sure that we roll things out in a controlled way. We train up hoteliers on the new tools that we've got rolling out in association with this. We get our collections functions up and running in the right way. So, we're doing it in a measured way but we're happy with what we see. I would expect that the pace that you saw in this last quarter to continue as we roll through 2013.

Doug Anmuth - JPMorgan - Analyst

What's been the mix so far of how consumers are going basically?

Mark Okerstrom - Expedia, Inc. - CFO

It does vary by region. Across the board it's been about 50-50, hotel collect versus Expedia collect. Then when you load in for the participating hotels, package inventory, non-refundables, and deposits, the mix actually gets to more like 75% merchant, 25% agency. I think again that's on what we've seen so far. It's very early. But I think what we draw from that is that the merchant business is still going to be a significant part of our business going forward.
Doug Anmuth - JPMorgan - Analyst

Have you put a timeframe around how long the full rollout will take here? Can we take this hotel number and sort of extrapolate that?

Mark Okerstrom - Expedia, Inc. - CFO

I think we certainly have plans to continue on the pace we're at right now. We'll see how things roll out in terms of whether we accelerate or slowdown as we move further down the path.

Doug Anmuth - JPMorgan - Analyst

Question out here from the audience?

Unidentified Audience Member

(Inaudible question - microphone inaccessible)

Mark Okerstrom - Expedia, Inc. - CFO

Yes. We try to give you information on brand performance that we think is relevant to your assessment of the overall story when it's relevant. We certainly mentioned that brand Expedia accelerated again in Q1 and it's a trend we've seen. We said that really the growth rates on all the other businesses have remained healthy with exception of the issues that we've seen at Hotwire. To the extent that down the road there's material stories for us to tell that are happening on a brand basis, we will update it. We try not to largely for competitive reasons to get too much into the detail of what each of the different brands are doing by brand, by geography. But we will certainly update you from time to time.

Doug Anmuth - JPMorgan - Analyst

Other questions? No? Okay. We'll keep going. Feel free to jump in. Raise your hand. So, maybe you can talk a little bit about geographic trends. Let's start with Europe in terms of what you're seeing there and then move to some other regions. Maybe just give us a sense of the trend essentially, the trajectory that you're seeing as we move into the busier months here.

Mark Okerstrom - Expedia, Inc. - CFO

What we saw in Q1 was we saw continued strength in North America. We had room night growth of 15%. Trends remained pretty healthy there, really across the brands with the exception of Hotwire. Europe again, no significant change to what we have seen. We continue to see weakness in Southern Europe in our Venere business who's particularly exposed to that, sees that as particularly acute. But we continue to see what you might expect which is very strong and the strongest growth rates in APAC and Latin America, a little bit lower in Europe and a little bit lower in North America. But in all of our markets we believe that we're growing faster than the overall market and we're pleased with the progress.

Doug Anmuth - JPMorgan - Analyst

How do you think about the contribution of eLong? It's obviously been a big driver of hotel room night growth over the last few quarters, several quarters, but certainly coming in at a little bit of different economics. Maybe you can talk about the impacts there on the model?
Mark Okerstrom - Expedia, Inc. - CFO

Sure. First of all, we're very pleased with the progress that eLong has made over really the course of the last 11 or 12 quarters, pretty consistently outgrowing its closest competitor. They announced last night they had a good quarter. And for us, we've viewed the success that eLong's had as a pretty unique differentiator for us, certainly versus our closest competitor, but also versus any other American or Western-based internet Company in China. The fact that we've got a local team there that's executing well, reacting to local competitive dynamics and really putting together a winning strategy is something we're pretty happy with.

The strategy there for us is of course get access through eLong to the continuing growth in the domestic market but more importantly as Chinese consumers and the mass market evolves and they start pursuing international travel, being uniquely positioned as really the only global OTA that owns a true gateway into those Chinese consumers that through having our inventory on eLong we can capture that outbound opportunity.

With respect to eLong's impact, it was last quarter about 17% of our room nights. It has been a nice boost to our growth rates as our biggest competitors' Asian businesses have been to it. The caveat there is the environment in China is always moving. It can be volatile. I think eLong mentioned a couple of the points of volatility that they're seeing in the market and gave guidance for a Q2 growth rate which is a little bit slower than the growth rate they guided to in Q1. So, from time to time we will see volatility in our numbers on a short-term basis but again that's a tradeoff we're more than happy to make given the long-term position we're building in China.

Doug Anmuth - JPMorgan - Analyst

Question?

Unidentified Audience Member

(Inaudible question - microphone inaccessible)

Doug Anmuth - JPMorgan - Analyst

The question, to repeat it real quickly, is geographic regions and where you see online penetration of travel and perhaps where it can go to over time?

Unidentified Audience Member

(Inaudible question - microphone inaccessible)

Mark Okerstrom - Expedia, Inc. - CFO

Sure. If you look at the overall travel market, broad strokes call it a third North America, a third Europe, a third Asia and Latin America combined. Broad numbers. Online penetration in the US would be in the north of 50%. In Europe it would be call it mid-30% to just over 40%. In Asia and Latin America it's in the 20%. It could be high teens depending on the specific Asian market. Our overall market share is -- I would call mid- to high single digits in the US, low single digits in Europe, and diminuous versus the overall market in Asia and Latin America.

Unidentified Audience Member

(Inaudible question - microphone inaccessible)
Mark Okerstrom - Expedia, Inc. - CFO

That's total bookings.

Unidentified Audience Member

(Inaudible question - microphone inaccessible)

Mark Okerstrom - Expedia, Inc. - CFO

Online it's still fairly muted. We don't have a significant, certainly not a dominant position in any of the markets. Our strongest market is certainly in the US and in the US depending on the brands, I would say that we're probably in the teens to 20% of the overall market. These markets are still very fragmented. I think that's the opportunity for us going forward. I think there's lots of headroom in all of our regions, even in the US, our core business.

Doug Anmuth - JPMorgan - Analyst

Just wanted to talk about marketing spend a little bit. I remember a meeting we did with Dara probably nine months to a year ago. Historically you've been sort of under indexed on the search side basically. So, if you can talk about how you think you're catching up there and how the composition of your marketing spend is changing, it looks like you spent a good amount of money for example with TripAdvisor in the last quarter. So, good growth there. And we're obviously seeing more consolidation of you guys with Trivago, Priceline, with KAYAK here going forward. How does all of this shift the way that you spend money?

Mark Okerstrom - Expedia, Inc. - CFO

I would say that we have overall shifted at least our overall mix more to variable channels, performance channels. Google, metasearch, generally online channels. That's really been driven by two major factors. One is that our global platforms which are now single global website, multiple languages, have enabled us to take a much more global approach to paid search. We've built up great teams internally with great tools and analytics. That was historically something that was patchy by region. A lot of it was outsourced to agents. So, from a capabilities standpoint, paid search and online marketing capabilities is something we've become much better at. That's allowed us to grab more share in those markets through better keyword management, better managing to our supply footprint, et cetera.

The second factor has just been that our products are getting better. Our conversion rates are going up. We've seen that on Hotels.com. We're seeing that at Expedia. That just enables us to spend more in online marketing for a fixed ROI. And those are important channels by which you can attract new customers and bring them to your website. That's the story that you saw really in Q1 and you saw that really in Q3 and Q4 for brand Expedia is that they're in this cycle now where we've got the paid search capability to actually go out and acquire the traffic. We've got websites that are performing better. And you are able to acquire more new customers through these variable marketing channels and the cycle is essentially bring them to the website, have a great experience, then have them come back to you again through cheaper channels. That's how brand Expedia built their great direct traffic base over the years. That's the cycle that we're restarting with that business.

Doug Anmuth - JPMorgan - Analyst

So, how does Google's enhanced campaigns impact you guys if you think it does?
Mark Okerstrom - Expedia, Inc. - CFO

I would just say it's one of many things that we're continuing to test. We've got a few brands that are testing it more extensively and to the extent that it's something that's accretive to us, it's something that we're going to continue to pursue pretty aggressively. We're fortunate to be in a position now --

Doug Anmuth - JPMorgan - Analyst

Soon you won't have a choice though, right?

Mark Okerstrom - Expedia, Inc. - CFO

Soon you won't have a choice to some degree. We're fortunate to be in a position where we've actually got the internal capabilities now to be able to optimize and perform well in that environment.

Doug Anmuth - JPMorgan - Analyst

So, just talking about those lower priced channels, basically getting customers and bringing them back in in other ways, mobile. You enhanced the app quite a bit last year, added flight capability. Can you talk more about what you're seeing in terms of percentages of bookings and traffic coming through mobile? Also do you feel this pretty intense battle for downloads given that we're not going to have 50 travel apps on our phones but we might have three or four?

Mark Okerstrom - Expedia, Inc. - CFO

Right. So, the last stat we gave was 30 million downloads across all of the Expedia Inc. properties. We've also given stats, not on this last call but the call before where on our key consumer brands, Hotels.com, Expedia, Hotwire we'd seen a percentage of bookings on mobile approaching 20%. So, we're pleased with the progress there. We think there's lots of room left to go. We're very focused and brand Expedia's very focused on building some pretty distinctive consumer experiences and, yes, we started with hotels, we launched flights, we've recently released itinerary which enables you to book on the desktop and actually access your itinerary on your app, get real-time updates on flight status, et cetera. And we're going to focus on making those apps better and better.

With respect to intensity, listen. It's a competitive marketplace. We think however that we are over the long-term uniquely positioned given the fact that we think our apps are better, will be better in the future really certainly versus other full service OTA competitors and we expect definitely versus [Supplier.com] that we should be able to garner a disproportionate share of downloads in mobile and a disproportionate share of the shift of consumers onto mobile.

Doug Anmuth - JPMorgan - Analyst

Okay. Any other questions out here? Okay. Let me just ask you one more which is Google related. I know it's a frequent topic for sort of years now but your view on their increasing efforts in travel? It seems to me on the US side when things sort of eased up they went back in pretty aggressively again over the last let's call it six months or so. What's your view on both the US and Europe and the products that they're rolling out there?

Mark Okerstrom - Expedia, Inc. - CFO

We think that Google is following a fairly predictable path for a dominant search player who's trying to make the value of their leads as high as possible and make more of the consumer experience happen on their side. So, adding more content around their search, moving more to the metasearch model is something that is certainly not a surprise to us. We have reason to believe, we expect that they're going to continue along
the path that they've been on which is to remain in the advertising business and to the extent they continue to do that, it looks a lot like a metasearch product, a lot like Trivago, a lot like KAYAK. And those have been good channels for us. And we were one of the beta participants in hotel price finder.

So far the path they're on has been predictable. It doesn't seem like they are making a whole lot of progress and certainly if you look at their experience versus the experience that Trivago offers for hotel metasearch, I would argue the Trivago experience is better and certainly if you look at the growth rates of Trivago versus Google on hotel search, we'd think consumers agree. So, no significant update for us. We think that what they're doing ultimately if they stay in the advertising business could be just fine for us.

Doug Anmuth - JPMorgan - Analyst

So, with Google, you're clearly -- your thought is they'll stay in the advertising business. We're obviously seeing KAYAK sort of shift a little bit, at least in terms of having a booking path. What's your view generally on whether meta does move more into bookings? It seems there's a lot more blurring of the lines of all parts of the landscape right now.

Mark Okerstrom - Expedia, Inc. - CFO

I think that's definitely happening and it is possible that at some point Google has a book now button alongside all the other offerings. It's something that KAYAK's had for some time and we've certainly been a participant in that channel. I think that mobile ultimately actually catalyzing the need for that.

Metasearch products particularly on the smartphone can be a pretty, pretty bad experience and if you look at a business like Trivago for example that integrates with over 140 different OTAs at a point of sale, chances are that 130 of them have a pretty awful mobile experience and the transition from the Trivago app to their app is pretty bad. I think it's going to push the metasearch players, particularly with a focus on mobile, to integrate much more deeply into the funnel. It's something that Room 77 is experimenting with. It's something that KAYAK's working on. It's something that Qunar has been doing in China. I think we're going to see more of that.

The great news for us is that we believe we own the leading metasearch -- hotel only metasearch player certainly in Europe and in the future of the world. So, to the extent that the lines continue to blur we're in a great position to take advantage of that opportunity.

Doug Anmuth - JPMorgan - Analyst

Okay. Great. We're going to leave it there. Thank you, all, very much. Thank you, Mark.

Mark Okerstrom - Expedia, Inc. - CFO

Thanks a lot.